

# QUALITY POLICY

At RB Rail AS, we are dedicated to achieving excellence in every aspect of the Rail Baltica Global Project (RBGP), in its globality. We strive to provide all beneficiaries with superior quality work to ensure that the infrastructure we build will meet and exceed their expectations and permit the highest quality of service and connection within Europe when Rail Baltica opens. Our commitment to quality is unwavering, and we continuously improve our processes to ensure the highest level of performance and beneficiaries satisfaction.

## Goals:

- To achieve a timely delivery of the Rail Baltica high speed railway, interoperable with European Union
- To provide a reliable, available, maintainable, and safe advanced European highspeed railway
- To uphold a proactive quality culture throughout RB Rail AS and RBGP
- To provide value for money using only suitable quality materials
- To ensure compliance with legislation, regulatory requirements, and relevant codes of practice and standards
- To understand, meet and, when possible, exceed our customers' requirements through the continuous improvement of our processes.

## Commitments:

RB Rail AS is committed to achieving the requirements set out in EN ISO 9001:2015 and continually improve our services, systems and processes. This will be accomplished through:

- The establishment and implementation of the Quality Management System (QMS) and associated documentation aimed at satisfying EN ISO 9001:2015, Customer requirements, and the company's goals and objectives
- Top Management leadership and commitment with respect to the QMS, ensuring the QMS achieves its intended results
- Clearly defined, structured, accomplished and verified responsibilities
- General application of our quality management system by all personnel
- Continuous monitoring, review, audit and improvement of our system
- Regular reviews and updates of this policy to ensure it remains relevant to our business
- Communication: This Quality Policy is communicated and understood throughout the organisation
- Customer focus: Ensuring Customer satisfaction both during and after delivery
- Development, implementation and continual review of management plans and procedures designed to meet the varied needs of our customers and,
- Measurable, realistic objectives and targets and reporting on progress towards their achievements.

Signed

Date: 2023-06-05

CEO                      COO                      CESGO                      CPMO

