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Answers to the questions received from the interested suppliers in procurement "GIS support and development services", Id No RBR 2020/16

RB Rail AS presents the following answers to the questions received from the interested suppliers:

No	Questions	Answers
1.	In relation to the tender regulations Page10 section 8.3. where it has been specified that the "tenderer must be a manufacturer of ArcGIS software or an authorized partner". As an experienced company we use to support our customers in setting up their own GIS process and specifically adapted to railway projects. Can the authority clarified if an experienced user of all ESRI products can apply to this tender?	Procurement commission clarifies that requirement stipulated in Section 8.3.1. of Regulation ("The Tenderer must be a manufacturer of ArcGIS software or a authorized partner of the manufacturer or authorized distributor") is mandatory and can't be ignored or substituted with the description of the tenderer's experience among Esri products in order to qualify for this procurement exercise. Procurement commission clarifies that authorization of ArcGIS will provide and guarantee unlimited access to Esri experts network providing expertise not only in technical issues but also in relation to supporting and developing Rail Baltica GIS in integration with other systems.

Procurement commission chairman

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